



Director of Family Services

At Arkansas Regional Organ Recovery Agency, we show kindness, are adaptable, we embrace forthright communication, and are dedicated in restoring lives. If you would like to be a part of our team, ARORA is currently searching for a Director of Family Services.

This position is responsible for the administrative and management of the Family Services Department. The Director of Family Services has oversight of all donor family activities and develops strategic plans for improving donation rates to increase organ, tissue, and eye donation within ARORA designated service area. Other duties include: developing quality family supportive services, prepares annual Family Services budget, approves expenditures, performs personnel evaluations, serves on national, regional, and local committees or organizations as needed, trains Family Services staff and provides data-based reports on authorization rates and donor family activities. This position serves as the liaison between ARORA and donor families and addresses donor family complaints and concerns.

Minimum Qualifications: Bachelor's degree in counseling, social work, or related field, with professional working background in Chaplaincy, Social Work, or Counseling, emphasis on bereavement counseling, conflict management, and/or crisis intervention. 3 years managerial and supervisory experience.

Maintain a valid driver's license, reliable automobile, and proof of automobile insurance. Must maintain required vaccination and/or health screenings to minimize the positional for disease. Good oral and writing skills. Strong organizational skills. Experience in group dynamics. Experience in facilitating educational activities.

Preferred Qualifications: Master's degree in counseling, social work, or related field. 2 years procurement/transplant experience with emphasis on bereavement counseling, conflict management, and/or crisis intervention. Senior leadership experience preferred.

To apply visit our career center at www.arora.org.

So that we may learn more about your qualifications, please submit cover letter, resume, and three professional references with your application submission. Incomplete submissions will not be considered.

EOE.

ARORA is a non-smoking and drug free workplace.