The Director of Family Care is responsible for successfully developing and implementing plans to fulfill the goals and objectives of the Family Care department in collaboration with and as approved by the Vice President, Operations. The Director of Family Care is responsible for providing effective leadership, planning, supervision and performance of the department’s staff and their activities in support of organizational goals. Develops, oversees, implements and evaluates all programs and services related to aftercare for STA donor families. Collaborates with Operational leadership and staff to foster, promote and sustain cross-departmental collaboration in support of optimal department and organization outcomes.

The director is responsible for fostering an environment that promotes and sustains the highest level of team and individual engagement and works to promote strengths-based leadership and tools to achieve the objectives.

Education & Work Experience Qualifications:

- Bachelor’s degree in business, marketing, life sciences, or communication is required. Five (5) years applicable work experience or the pursuit and completion of a Bachelor’s degree within two (2) years will be considered.

- A minimum of five years of supervisory/management experience required.

- In-depth knowledge of the OPO industry and federal regulatory standards and Texas law regarding anatomical gifts. Maintains awareness of identified best practices in family care.

- Demonstrated experience in creating and delivering quality training and educational materials and programs. Must have the ability to communicate effectively with all levels of personnel and to represent the organization publicly.

- Ability to cope with high levels of stress and able to handle a heavy workload.

Please apply online at: [http://www.organ.org](http://www.organ.org)