

UC San Diego Health

Organ Family Services Specialist

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Filing Deadline: Tue 1/22/2019

Salary Range: Commensurate with Experience

The Family Services Specialist (FSS) will focus on providing support to families in crisis and offering the option of organ and tissue donation to families. This position provides support to donor families during and after the donor family's hospital experience. Provides on-call response to potential organ donors to guide hospital staff through the process of organ donation, consent, and recovery. Assist the nurse procurement coordinators during the early stages of the donation process.

Develops and provides resources to assist potential donor families. Develops, maintains and supports a Donor Family volunteer group to assist in the education process. Provides educational programs to nurse, physicians, health care providers and hospital workers, as well as the general public. Acts as a liaison at public events and education workshops related to organ and tissue donation. Job standards are to be performed at the EXPERT level.

MINIMUM QUALIFICATIONS

- Bachelor's Degree in business, healthcare administration or related area; and/or equivalent experience/training.
- A minimum of two (2+) or more years of relevant experience.
- Previous patient care experience. Working knowledge of Patient Relations concepts to perform essential functions efficiently and effectively.
- Candidates should possess excellent communication, interpersonal, and organizational skills.
- Must be bilingual in both English & Spanish.

APPLY ONLINE:

<http://50.73.55.13/counter.php?id=151552>

For the complete University of California nondiscrimination and affirmative action policy see: <http://www-hr.ucsd.edu/saa/nondiscr.html>