



Pre-Conference Agenda

Pathway to Tier 1

February 25, 2024
8:00am – 5:00pm ET
Hyatt Regency Hill Country | San Antonio, TX

7:00am – 8:00am	Breakfast	
Plenary Sessions		
8:00am – 8:10am	Welcome and Framing	
8:10am – 9:40am (90 Minutes)	Metrics, Best Practices of Top Performing OPOs <i>Joint FSC/HE</i> Speakers: <i>Wendy Garrison, Lifeshare San Diego</i> <i>Sarah Oland, Midwest Transplant Network</i> <i>Tania Houle, Legacy of Hope</i> <i>Heather Osipowicz, Nevada Donor Network</i>	
Breakouts	Hospital Engagement	Family Services
9:40am – 10:50am (70 Minute)	Grounded in the Mission Internal Stakeholder Engagement <ul style="list-style-type: none"> ▪ <u>Engaging Leadership</u> <i>Faith Hilterbrand, Lifeline of Ohio</i> ▪ <u>Educate Internal Teams</u> <i>Heather Osipowicz, Nevada Donor Network</i> ▪ <u>Removing Internal Silos</u> <i>Michelle Reef, Mississippi Organ Recovery Agency</i> ▪ <u>Quality</u> <i>Emily McGlaughn, Legacy of Hope</i> 	Preparation of FSCs Speakers: <i>Brett Kesselring, Gift of Hope</i> <i>Callie Sommer, Gift of Hope</i> <ul style="list-style-type: none"> ▪ Roadmap:
10:50am – 11:05am	Break (15 Minutes)	
11:05am – 12:15pm (70 Minutes)	External Stakeholder Engagement <ul style="list-style-type: none"> ▪ <u>Engaging Hospital PI</u> <i>Faith Hilterbrand, Lifeline of Ohio</i> ▪ <u>Leadership Engagement</u> <i>Faith Hilterbrand, Lifeline of Ohio</i> <i>Heather Osipowicz, Nevada Donor Network</i> ▪ <u>Engaging HE Teams with Hospitals</u> <i>Katherine Orozco, Donor Alliance</i> ▪ <u>Engage Hospital with Mission Changes</u> <i>Tania Houle, Legacy of Hope</i> 	FSC Development (Onboarding and Education) Speakers: <i>Michelle Reef, Mississippi Organ Recovery</i> <i>Drew Toler</i> <ul style="list-style-type: none"> ▪ SIM
12:15pm – 1:00pm	Networking Lunch (45 Minutes)	

Plenary Sessions	
<p>1:00pm – 2:10pm (70 Minutes)</p>	<p>Developing a Best Practice Speakers: <i>Schawnte’ Williams, Life Gift</i> <i>Sarah Oland, Midwest Transplant Network</i></p> <ul style="list-style-type: none"> ▪ Holding Space ▪ Exploratory Conversations: ▪ FRAT ▪ Urgent/Phone Approaches ▪ Asking for Time to Deteriorate to BD
<p>2:10pm – 3:20pm (70 Minutes)</p>	<p>Consistently Preserving the Opportunity Speakers: <i>Schawnte’ Williams, Life Gift</i> <i>Wendy Garrison, Lifeshare San Diego</i> <i>Katherine Orozco, Donor Alliance</i></p> <ul style="list-style-type: none"> ▪ What is the process? ▪ Who do you contact internally and externally? ▪ How do you ground yourself? Self-Management
<p>3:20pm –3:35pm</p>	<p>Break (15 Minutes)</p>
<p>3:35pm -5:05pm (90 Minutes)</p>	<p>Developing a Culture of Donation: All Teach All Learn Moderator: <i>Michelle Reef, Mississippi Organ Recovery</i> <i>Brett Kesselring, Gift of Hope</i></p>