

Associate Director of Donation and Family Advocate Department

Donor Network of Arizona is looking for a person who takes each donation conversation with a potential donor family as a matter of life and death. This leader will have vision and drive and an insatiable appetite for learning and teaching along with the desire to delve deeply into the mission and meaning of donation. This individual above all will be able to powerfully articulate the "why" of donation and must be an excellent communicator.

Essential Duties & Responsibilities:

- Creates precise goals and objectives for Donation and Family Advocates (DFAs) in accordance with strategic plans, Association of Organ Procurement Organizations (AOPO) standards and Center for Medicare and Medicaid Services (CMS) guidelines.
- Stays current on latest developments in the behavioral sciences and ensures they are brought into the practice of DFAs.
- Interacts with and engages DNA leadership to achieve short- and long-term goals.

Minimum Job Requirements:

- BS or BA degree required; Masters preferred
- Five (5) years of experience in management
- Five (5) years of experience in an OPO required
- Ability to utilize interpersonal communication skills to motivate individuals
- Ability to analyze and interpret data
- Demonstrated leadership ability
- Strong public/professional speaking skills
- Excellent communication, interpersonal, and problem solving skills
- Ability to interact effectively and diplomatically with interoffice personnel, donor hospitals, hospital staff, donor families, and the public
- A work ethic exhibiting accuracy, integrity, and professionalism
- Preferred experience in the areas of crisis intervention and work with families in trauma and grief situations

To apply for this position go to: <https://www.dnaz.org/about-us/careers/>